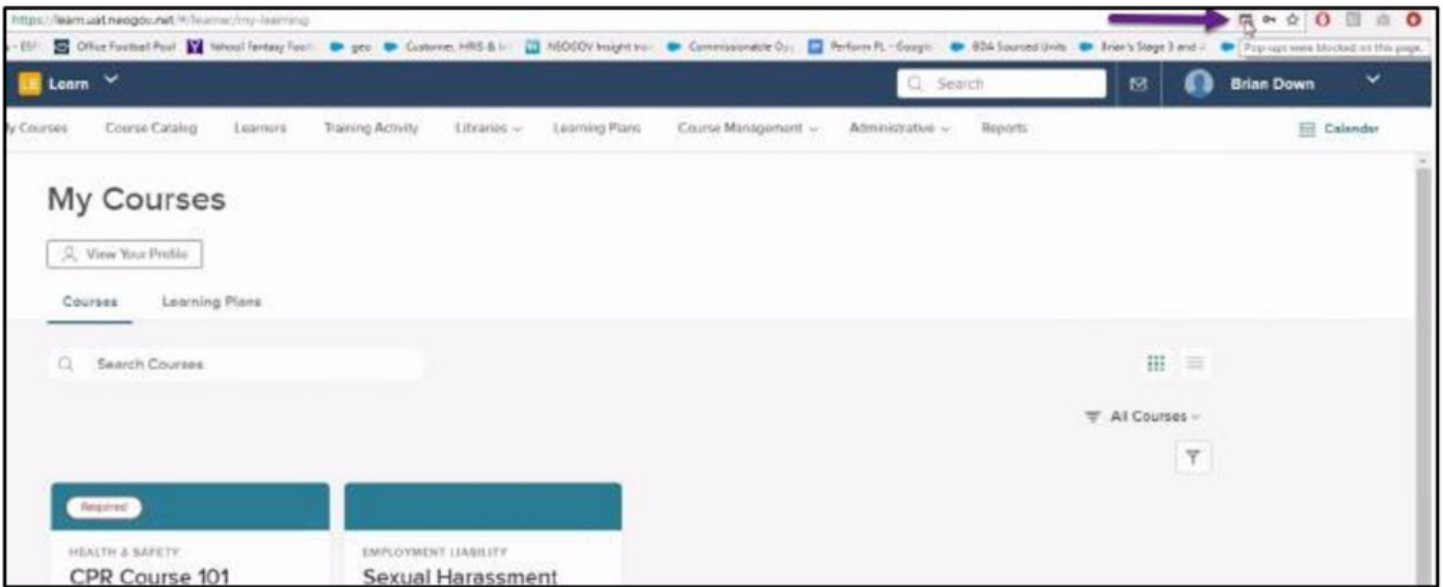


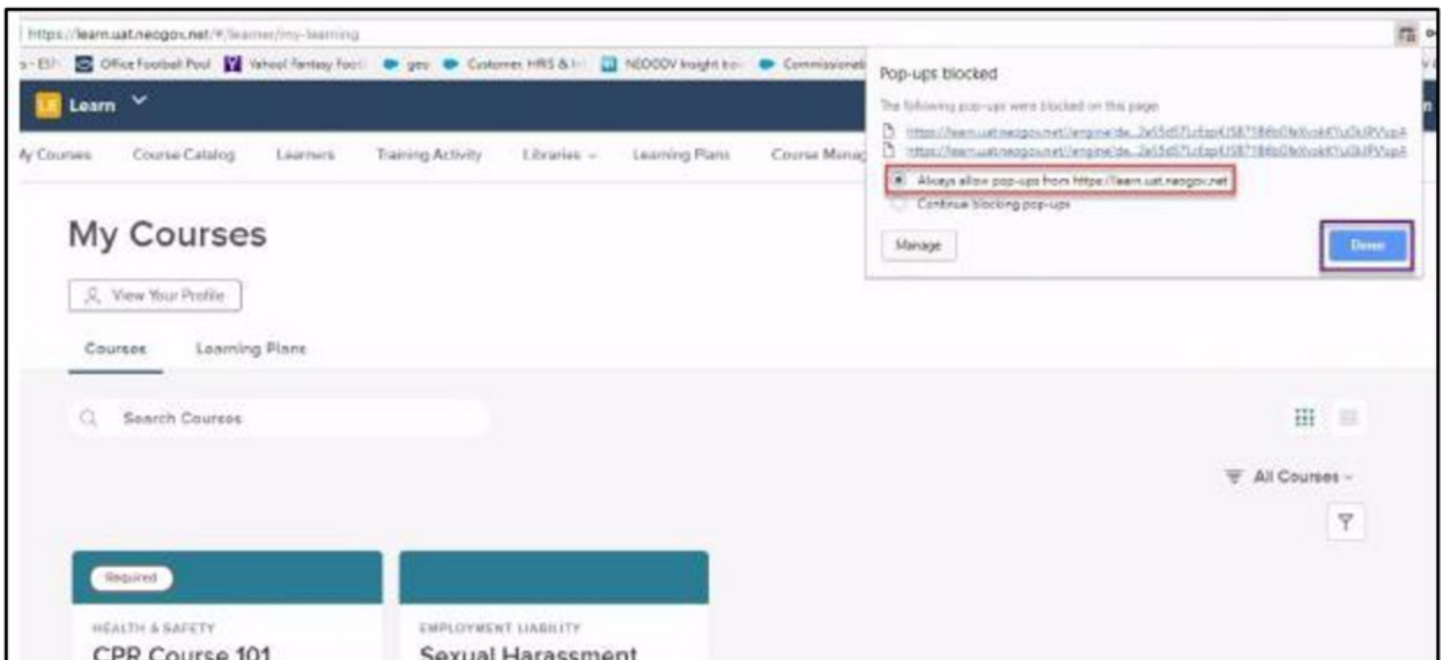
Pop-Up Blocker Instructions First Time Launching a Course in Chrome

When you are launching a course from Learn (State Fund's Online Safety UniversitySM), the course opens in a new window. Your web browser might engage a pop-up blocker that will cause the course to not appear when you launch your very first course in Learn. You must change the pop-up blocker setting on your browser to view the course.

Once you have clicked Start to begin the desired course, your computer will show a small pop-up blocker icon in the URL box.



Click this pop-up

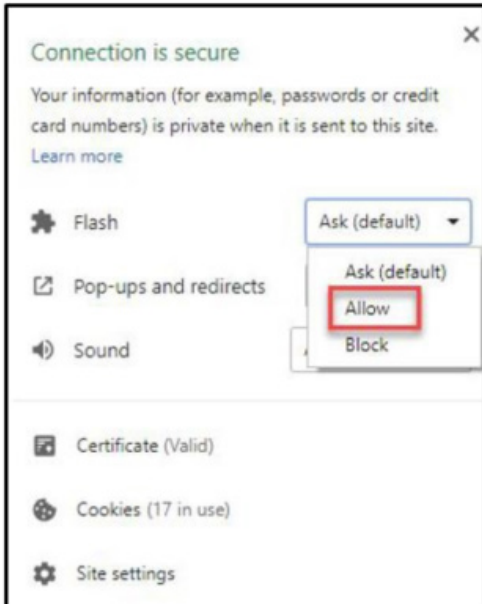
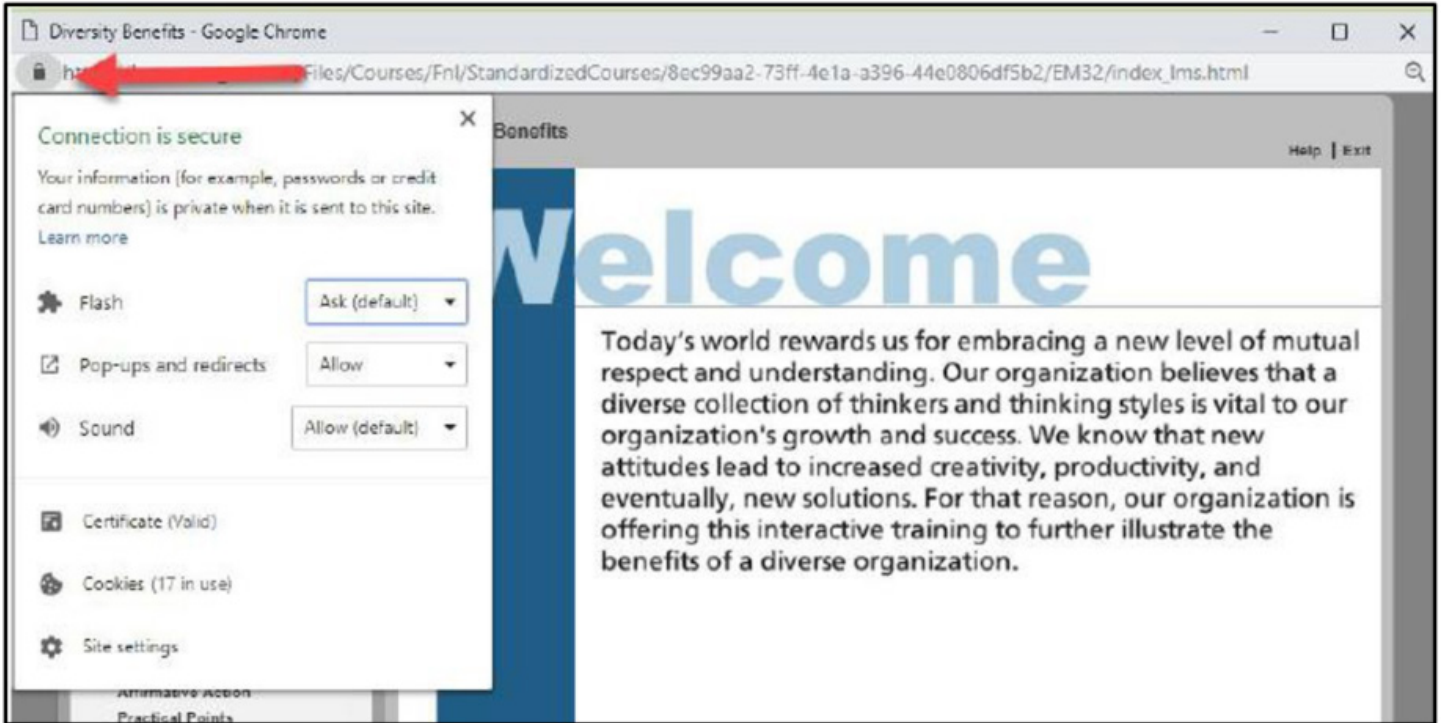


Click the option **“Always allow pop-ups from https://learn.neogov.net”**, then click done. Relaunch your pre-built online course again by clicking **Start**.

Flash Player Instructions - Google Chrome and Microsoft Edge/Explorer

Launching courses in Learn requires users to enable their Flash Player to view all the content in a course. If a user launches a course and the course seems to display a blank page, it is most likely due to the user's flash player settings.

To configure the correct flash player settings, click the **lock icon** to the left of the URL bar.



Once you have opened the lock icon menu, select **“Allow”** on the Flash dropdown menu.

Please note that even if you have changed this setting once, your browser may default back to the Ask (default) setting and you may need to adjust the setting again for all course content to appear.

Contacts for Questions

State Compensation Insurance Fund Safety Support:

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